

COMCAST BUNDLE PACKAGES CABLE, INTERNET, VOICE

Preferred Plus Bundle:

Includes: Comcast Digital Starter, Comcast Digital Preferred Plus (includes HBO & Starz), 6 Mbps Comcast Performance High-Speed Internet and Comcast Digital Voice® Unlimited
 Months 1-12 (per month) \$129.99
 Months 13 Plus* (per month) \$186.20

Premier Bundle:

Includes: Comcast Digital Starter, Comcast Digital Premier (includes all Premium Channels), Sports Entertainment Pack, DVR (HD compatible DVR available for no additional charge), 8 Mbps Comcast Performance Plus High-Speed Internet and Comcast Digital Voice® Unlimited
 Months 1-12 (per month) \$159.99
 Months 13 Plus* (per month) \$227.15

* Based on Comcast's current multi-product rates and are subject to change. Prices do not include applicable taxes, franchise fees, equipment fees, FCC User fee, or the Regulatory Recovery Fee (which is not a tax or government required), or other applicable charges (e.g., per call charges). You may be eligible for a loyalty discount at the end of your first year. Call 1-800-COMCAST (1-800-266-2278) for details and eligibility.

Preferred Plus Bundle and Premier Bundle: Available to new customers and existing customers who subscribe at Comcast's regular (non-promotional) rate to no more than two of the following Comcast services: any level of Comcast Cable, High-Speed Internet, or Digital Voice.

*Customers who have received the first-year rate are not thereafter eligible to receive the first-year rate for that plan or any same or lower value plan. Customers who have subscribed to a lower value, two or three product plan may migrate to the first-year rate of a higher value, three-product plan at any time during the first 12 months only. Customers who subscribe to any three-product service tier which includes a digital video component and who are not in a first-year rate are not eligible to migrate to any first-year, two or three product rate. Loyalty discounts may apply to customers with three services (one of which is a Digital Cable service) who are not on a first-year rate. Call 1-800-COMCAST for more details about loyalty discounts. Customers who have, during the previous 120 days, subscribed to any service(s) (at regular or promotional prices) which do not satisfy the eligibility criteria of a first-year rate, are not eligible for that first-year rate. A "New" customer is a customer who has not subscribed to any Comcast service for at least 120 days prior to service activation.

INSTALLATION, SERVICE & Equipment¹

	Current Price	New Price Feb. 1, 2009
Installation Charges (one-time charges):		
Installation of cable (unwired, primary outlet only)	\$38.95	\$38.95
Reinstallation of cable ³ (pre-wired, primary outlet only) . . .	\$29.95	\$31.95
Installation/Activation of each additional outlet at time of initial installation or reinstallation	\$15.95	\$17.50
Installation/Activation of each additional outlet at any other time	\$24.95	\$27.50
Relocation of an existing cable outlet	\$19.95	\$22.95
Connection of VCR/DVD at initial installation	\$ 6.95	\$ 7.95
Connection of VCR/DVD at any other time	\$13.95	\$14.50
Service Charges & Transaction Fees (one-time charges):		
Returned check fee	\$20.00	\$20.00
Late Fee (on overdue account balance)	5%	5%
Convenience Fee ²	\$ 4.00	\$ 4.00
Office reactivation for Comcast High-Speed Internet ^{3,5} . . .	\$ 3.00	\$ 4.00
Office reactivation for Comcast Digital Voice ^{3,5}	\$ 3.00	\$ 4.00
Office reactivation of video service ³	\$ 1.99	\$ 1.99
Change of service or digital upgrade (via computer)	\$ 1.99	\$ 1.99
Change of service (requiring a visit)	\$13.95	\$11.50
Digital Service or High-Definition Upgrade (requiring a visit) .	\$16.95	\$17.50
Hourly Service Charge for Technician visit	\$32.95	\$33.50
(1/2 hour minimum.)		
Customer Trouble Call	\$24.95	\$29.50

Equipment Charges (each):

	Replacement Cost	Replacement Cost
Unreturned or damaged equipment	Cost	Cost
Home amplifier purchase	\$20.00	\$20.00
Monthly Charges:		
Basic Service Only Cable Box	\$ 1.10	\$ 1.10
CableCARD ⁴	N/C	N/C
CableCARD (additional cards, same device)	\$ 1.50	\$ 1.50
Remote Control	\$ 0.25	\$ 0.25
Service Protection Plan (covers all products)	\$ 3.30	\$ 3.30
TV Guide SM Weekly Magazine (mailed to your home)	\$ 4.20	\$ 4.20

	Current Price	New Price Dec. 1, 2008
Monthly Charges:		
Digital or Non-Digital Cable Box ⁴	\$ 3.70	\$ 1.70
High-Definition Cable Box ⁴	\$ 8.74	\$ 8.70
High-Definition Cable Box	\$ 6.00	\$ 7.00
For Digital Starter Customers.		
Digital Video Recorder Service ^{6,8} (High-Definition)	\$12.95	\$14.95
Monthly fee for digital box & remote is additional.		
Digital Video Recorder Service ^{7,8} (Standard Definition) . . .	\$ 8.95	\$ 9.95
Monthly fee for digital box & remote is additional.		
Digital Additional Outlet Service Charge ⁹	\$ 5.00	\$ 6.95
(High-Definition or Digital)		
Charge for digital content on additional outlets (per outlet).		

- Commercial and premium installations are not included with these fees and charges. Depending on levels of service or programming received, additional charges for equipment, time and materials may apply. Prices do not include federal, state and local taxes, FCC user and franchise fees and related costs. HDTV capable cable box only available to customers with an HDTV capable television set (not provided by Comcast). Certain restrictions apply. HDTV signal subject to availability.
- A Convenience Fee will be charged for any payment made by phone with a Customer Care Representative.
- If you reconnect any or all of the services after a disconnection for non-payment, in addition to any other charges that you may owe, Comcast will impose either a reactivation charge if a visit to your residence is not required or a reinstallation charge if a visit to your residence is required.
- A Digital Additional Outlet Service Charge may be applicable if a cable box or CableCard is used on an additional outlet(s).
- Effective December 1, 2008.
- High-definition cable box with Digital Video Recorder capabilities is required.
- Digital cable box with Digital Video Recorder capabilities is required.
- DVR recording times are limited. Channel 1 On Demand programs can not be recorded with DVR service. Prior to obtaining a DVR from Comcast, additional documentation or a credit verification may be necessary.
- Effective December 1, 2008, price now includes a digital cable box and remote or a CableCard. An incremental equipment fee may be applicable for customers who have, or wish to upgrade to, a high-definition cable box.

COMCAST Digital Voice®

Calling Plans

Comcast Unlimited™:

Monthly price when purchased with:

Comcast Cable TV & Comcast High-Speed Internet	\$39.95/mo
Comcast Cable TV or Comcast High-Speed Internet	\$44.95/mo
Comcast Unlimited™ only	\$44.95/mo

Features included with Comcast Unlimited™:

Unlimited local and long-distance direct-dialed calls from home to anywhere in the United States, Canada, Puerto Rico, and certain other U.S. territories.

12 popular calling features, including Call Waiting and Caller ID, plus Voice Mail.

Digital Voice Center — Lets you check your home Voice Mail and view missed calls from any computer with Internet access.

Local With More™:

Comcast Cable TV & Comcast High-Speed Internet	\$24.95/mo
Comcast Cable TV or Comcast High-Speed Internet	\$24.95/mo
Local With More™ only	\$34.95/mo
Comcast Enhanced Voice Mail	\$ 3.95/mo
Second Line without Calling Features	\$10.00/mo
Second Line with Calling Features	\$20.00/mo

Features included with Local With More™:

Unlimited local direct-dialed calling from your home, plus 5 cents per minute for long-distance calls including calls to Canada.

12 popular calling features, including Call Waiting and Caller ID.

An EMTA from Comcast for Comcast Digital Voice® (which may also be used for Comcast High-Speed Internet service) is required for an additional monthly charge of \$3 (\$5 for Home Networking). Installation fees are additional. Prices shown do not include taxes or the Regulatory Recovery Fee (which is not a tax or government required) or other applicable charges (e.g., per-call charges). Number transfer requires a rate center match and may not be available in all areas. A \$29.95 activation fee applies to new Comcast Digital Voice service. Unlimited package pricing applies only to direct-dialed calls from home to locations in the United States, Canada, Puerto Rico, and certain other U.S. territories. No separate long-distance carrier connection available. Plans do not include other international calls. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice service. Service not available in all areas.

COMCAST High-Speed Internet

	Current Price	New Price Dec. 1, 2008
6 Mbps Comcast High-Speed Internet Performance Service for Cable TV Customers		
	\$42.95/mo	\$42.95/mo
6 Mbps Comcast High-Speed Internet Performance Service for Digital Voice® Customers . . .		
	\$52.95/mo	\$42.95/mo
6 Mbps Comcast High-Speed Internet Performance Service for Non-Cable TV Customers . . .		
	\$59.95/mo	\$59.95/mo
Above packages get up to 12 Mbps with PowerBoost®		
8 Mbps Comcast High-Speed Internet Performance Plus Service for Cable TV Customers		
	\$52.95/mo	\$52.95/mo
8 Mbps Comcast High-Speed Internet Performance Plus Service for Digital Voice® Customers		
	\$62.95/mo	\$52.95/mo
8 Mbps Comcast High-Speed Internet Performance Plus Service for Non-Cable TV Customers		
	\$67.95/mo	\$69.95/mo
Above packages get up to 16 Mbps with PowerBoost®		
768 Kbps Comcast High-Speed Internet Economy Service for Cable TV or Digital Voice® Customers		
	\$24.95/mo	\$24.95/mo
768 Kbps Comcast High-Speed Internet Economy Service for Non-Cable TV Customers		
	\$39.95/mo	\$39.95/mo
Modem Lease	\$ 3.00/mo	\$ 3.00/mo
Comcast Home Networking	Just \$2 More	Just \$2 More
Self-Installation Kit (one-time charge only)	\$29.95	\$29.95
Premium Installation (one-time charge only)	\$99.95	\$99.95
Professional Home Networking Installation (up to 5 devices)	\$149.97	\$149.97

Speeds stated are for downloads only. Many factors affect speed. Actual speeds vary and are not guaranteed. PowerBoost® as included with the Comcast 6.0 Mbps High-Speed Internet plan provides a burst of additional download and upload speed for the first 10 MB and 5 MB of a file respectively. PowerBoost® as included with the Comcast 8.0 Mbps High-Speed Internet plan provides a burst of additional download and upload speed for the first 20 MB and 10 MB of a file respectively.

Installation prices are for standard installation only. Custom installation charges are additional. Prices shown do not include applicable taxes and fees. Prices are subject to change. Service is subject to Comcast's standard terms and conditions.

Comcast Home Networking \$2 more pricing reflects pricing of CHSI package that includes a \$3 per month leased modem. Additional equipment may be required. Wireless cards are required for additional connections beyond the first computer. Installation charges are additional. Comcast Certified Home Networking Device required. Certain service limitations apply. For more information, please call Comcast at 1-800-COMCAST (1-800-266-2278).

PRICE Information



Aquinnah, MA
 Chilmark, MA
 Edgartown, MA
 Oak Bluffs, MA

Tisbury, MA
 Vineyard Haven, MA
 West Tisbury, MA



